

## Public Transport Liaison Panel

To: Councillor Muhammad Ali  
Councillor Nina Degrad  
Councillors Simon Hoar

A meeting of the **Public Transport Liaison Panel** will be held on **Tuesday, 18 June 2019 at 10.00 am** in the **Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX.**

JACQUELINE HARRIS BAKER  
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### AGENDA

Item No.	Item Title	Report Page nos.
1.	<b>Appointment of Chair and Vice-Chair</b> To appoint a Chair and Vice-Chair for the Public Transport Liaison Panel for the 2019/20 municipal year.	
2.	<b>Introductions</b> To invite all attendees to introduce themselves.	
3.	<b>Apologies for absence</b> To receive any apologies for absence from any members of the Committee.	
4.	<b>Disclosures of interests</b> In accordance with the Council's Code of Conduct and the statutory provisions of the Localism Act, Members and co-opted Members of the Council are reminded that it is a requirement to register disclosable pecuniary interests (DPIs) and gifts and hospitality to the value of which exceeds £50 or multiple gifts and/or instances of hospitality with a cumulative value of £50 or more when received	

from a single donor within a rolling twelve month period. In addition, Members and co-opted Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose those disclosable pecuniary interests at the meeting. This should be done by completing the Disclosure of Interest form and handing it to the Democratic Services representative at the start of the meeting. The Chair will then invite Members to make their disclosure orally at the commencement of Agenda item 3. Completed disclosure forms will be provided to the Monitoring Officer for inclusion on the Register of Members' Interests.

**5. Minutes of the previous meeting**

7 - 18

To approve the minutes of the meeting held on 27 February 2019 as an accurate record.

**6. Croydon Dementia Action - Action Plan Update**

Rachel Carse (Dementia Action Alliance and Social Inclusion Co-ordinator)

**7. Trams**

**a) Sutton Link**

Michelle Wildish (TfL) & Mark Davis (TfL)

**b) Tram Strikes - Update**

Ian Sutcliff (First Group), Michelle Wildish (TfL) & Mark Davis (TfL)

**c) Ticketing, Income and Enforcement**

Ian Sutcliff (First Group) & Mark Davis (TfL)

- Ticket readers on trams, number of reader machines at tram stops, confusion about tapping in at Wimbledon.
- Tram reader double tapping (percent of travellers tapping in and out, resulting in double charging)
- Income (the split between ticket sales and penalty fares)

- d) Tram stop accessibility and legibility (network maps, signage, general legibility of network, small access improvements to accommodate continued growth)**  
Michelle Wildish (TfL) & Mark Davis (TfL)
- e) Tram replacement programme**  
Ian Sutcliff (First Group) & Mark Davis (TfL)
- f) Faulty Tram Countdown Timers – Wellesley Road and East Croydon**  
Ian Sutcliff (First Group) & Mark Davis (TfL)

## **8. Buses**

- a) Updates from TfL Actions arising from last meeting**  
Michelle Wildish (TfL)
  - Outcome of the 468 Bus Review
  - Outcome of consultation concerning 404 and 434 Buses
  - Update on changes made to 466 and 60 Buses concerning Oasis School and Coulsdon Sixth Form
  - Update on any planned changes to the 166 route during summer
- b) Bus services in the Town Centre**  
Michelle Wildish (TfL)
- c) Performance of the 433 Bus Route**  
Michelle Wildish (TfL)
- d) 130 Bus Route – Rerouting in New Addington**  
Michelle Wildish (TfL)
- e) Plans to reinstate the Central Hill Bus Stop**  
Michelle Wildish (TfL)
- f) Thornton Heath bus garage – (Update)**  
Richard Simmons (Arriva) & Linda Johnson (Pollution Team Manager)

**9. Trains**

**a) Updates from TfL Actions arising from last meeting**

Michelle Wildish (TfL)

- Update on Overground performance

**b) Extension of Oyster to Reigate**

Michelle Wildish (TfL)

**c) GTR Passenger Benefit Fund**

Yvonne Leslie (GTR)

**d) Croydon and Windmill Bridge Junction (Untangling the tracks)**

Ian Plowright (Head of Transport, Planning and Strategic Transport)

**e) Update on Access for All bids – Selhurst, Coulsdon South, Reedham, Waddon, West Croydon and Norwood Junction Stations**

Yvonne Leslie (GTR), Michelle Wildish (TfL) & Ian Plowright (Head of Transport, Planning and Strategic Transport)

**f) West Croydon Station Signage and Crossing**

Michelle Wildish (TfL)

**g) Staff Training on Wheelchair Ramps Stations**

Yvonne Leslie (GTR) & Michelle Wildish (TfL)

**10. Any other business**

To consider any other business at the Chair's discretion.

**11. Items for next meeting**

To suggest items to be discussed at the next meeting of the panel.

**12. Dates of future meetings**

- 1 October 2019
- 11 February 2020